



## AMEDD Civilian Corps Survey – New!!!

The AMEDD Civilian Corps Chief requests your input regarding method of communications and interest with Civilian Opportunities. Information from this survey is anonymous and non-attributional. Your feedback is important to us. These results will be reviewed and propose a way ahead.

To complete the survey using the QR Code, please conduct the following:



- 1. Open the camera app on your iPhone or android
- 2. Locate the QR Code and position the camera to scan
- 3. Tap the notification banner to join the network.

Link to Survey: Copy and paste using Google Chrome.

https://docs.google.com/forms/d/e/1FAIpQLSdUEi EV17kUcg0mfd7WI9AWdkvDB8uIHO30SM7gb5xqi wonw/viewform?usp=sf\_link

For additional questions or inquiries, please send an email to the Corps Chief mailbox at: <u>usarmy.jbsa.medical-coe.mbx.civilian-cors-chief@army.mil</u>.

### 1QFY23 Wolf Pack Award Nominations, Suspense: 31 Dec 2022 – Updated!!!

Nominations are being accepted for the 1QFY23 Wolf Pack Award. Anyone can nominate a team for this award, with Command endorsement. Click below to download the Wolf Pack Nomination Form. Submit completed forms via email to AMEDD Civilian Corps Chief at any time throughout the quarter. Nominations must be received by the last working day of the month for consideration of the award for that quarter.

Check out the Wolf Pack page for more information: <u>https://ameddciviliancorps.amedd.army.mil/wolf-pack-award</u> The AMEDD Wolf Pack Award is designed to recognize and celebrate successes of teams made up of a mix of Army Medicine Civilians and Active Duty Military. The Wolf Pack Award recognizes teamwork that drives excellence in outcomes supporting the Army Medicine mission. Suspense for the current quarter **S: 31 Dec 22** 

For additional questions or inquiries, please send an email to the Corps Chief mailbox at: <u>usarmy.jbsa.medical-coe.mbx.civilian-cors-chief@army.mil</u>.





# MEDCOM FY 2023 Voluntary Early Retirement Authority (VERA) and Voluntary Separation Incentive Pay (VSIP) Guidance – New!!!

It is critical that the U.S. Army Medical Command (MEDCOM) utilize workforce shaping tools appropriately in the best interest of the Government, and only when final organizational decisions are

made. The memorandum and enclosure provide procedural guidance on the use of Voluntary Early Retirement Authority (VERA) and Voluntary Separation Incentive Pay (VSIP) and VSIP II for workforce reshaping, restructure, and downsizing initiatives during FY23.

Workforce reshaping programs are management tools, not employee entitlements. Voluntary separation incentives may be used to downsize or restructure the civilian workforce and to create vacancies for the placement of employees impacted by RIF. Downsizing incentives may be offered when the acceptance of an incentive avoids civilian involuntary separations. Restructuring may be used in situations where there is a valid need to modify the major duties, occupational series, and/or grade of a position or multiple positions, to meet future mission needs.

Effective 1 Oct 2022, MEDCOM opens the FY23 VERA/VSIP/VSIP II buyout incentives application window through 31 Aug 2023.

Applicants approved for buyout incentives may elect to retire any time, but no later than 30 Sep 2023.

Commanders/Activity Heads and the MEDCOM Troop Command S-1 may establish internal submission suspense dates prior to the 31 Aug 2023 window closure date to ensure applications are processed in a timely manner.

The establishment of separate or shorter application windows is not authorized.

Applications received after 31 Aug 2023 will not be accepted.

To access the US Army MEDCOM Policy Memorandum with enclosures, please visit the AMEDD Civilian Corps website at https://ameddciviliancorps.amedd.army.mil. Access to view the policy memo with enclosures require the user to log on as documents are **CAC-ENABLED**.

Department of Defense Instruction 1400.25 US Army MEDCOM Policy Memorandum VERA/VSIP FY23 Encl 1 - Procedural Guidance VERA/VSIP FY23 Encl 2 - FY 23 Downsizing Restructure Plan Encl 3 - Severance Pay Calculation Form Encl 4 - VERA/VSIP Application Form

For questions reference the MEDCOM VERA/VSIP/VSIP II application process or requirements, recommend you contact your perspective Commanders/Activity Heads or the MEDCOM Troop Command S-1.





## 2023 White House Leadership Development Program (WHLDP) – New!!!

In advance of the call for nominations for the 2023 White House Leadership Development Program (WHLDP), the Civilian Leader Development Division is now accepting applications for qualified candidates (ATCH). The WHLDP will provide a unique developmental opportunity for high potential GS-15s, or equivalent. Participants will work on the Federal government's highest priority and highest impact challenges (e.g., Cross-Agency Priority goals) that require the coordination of multiple Federal agencies. This is a one-year program beginning 1 October 2023 thru 30 September 2024.

The 2022 WHLDP documentation will be available on the DCPAS website <u>https://www.dcpas.osd.mil/</u> until the release of 2023 documentation. Please note the DOD application requirements with deadline submission referenced in the attached document.

Nominees for this program are expected to be high-performing, high potential civilian employees (received a performance level rating of "Outstanding") with demonstrated commitment to public service and potential to take on increasing responsibilities and leadership roles. Please support this incredible opportunity for your high potential GS-15, or equivalent civilian employees.

Submit OTSG/MEDCOM applications to Mr. Brad Michel, <u>brad.j.michel.civ@health.mil</u>, 210-466-5829, **NLT COB 28 OCT 22**.

NOTE: Extensions **WILL NOT** be granted due to the sensitive timeline established by the White House and DoD.

## TSG45 Professional Reading List - What am I Reading

We've recently updated the TSG45's Professional Reading List - What I am Reading and may be found <u>on</u> the AMEDD Civilian Corps website under **WHAT's NEW** and **ANNOUNCEMENTS** at https://ameddciviliancorps.amedd.army.mil/announcements. Hope you'll check it out. Send us an email if you have further questions at <u>usarmy.jbsa.medical-coe.mbx.civilian-corps-chief@army.mil</u>.

### **AMEDD Civilian Corps Connection Newsletter**

Army Medicine Civilians – The AMEDD Civilian Corps is currently drafting the 8<sup>th</sup> issue of the Corps

Connection Newsletter. We hope that you have found the Corps newsletter to be a useful resource. Your feedback is very important to us! It would help us greatly to improve the information we provide to you. We appreciate your time in providing us your feedback so send us an email on how we can improve with your feedback to the Corps Chief mailbox at: <u>usarmy.jbsa.medical-coe.mbx.civilian-corps-chief@army.mil</u>. So, give us your thoughts!

### Army Civilian Career Management Activity (ACCMA) Newsletter - September 2022

Check out ACCMA's September 2022 Newsletter which may be found at https://go.usa.gov/xFnyu . You will find specific topics such as:





- From Civilian Implementation Plan 2020 to 2022
- Udemy Business
- The 2022 League of United Latin American Citizens (LULAC) Service Award
- Supervisor Talent Development Tools
- Safe the Date, AUSA 2022, 10-12 Oct 2022

## AMEDD Civilian Corps Hosted Programs - On "Strategic Pause" Until Further Notice

The AMEDD Civilian Corps is currently reviewing program processes related to Civilian Education Training and Leader Development. Both the AMEDD Mentorship Program and the Army Emerging Enterprise Leader Development Programs are currently on strategic pause pending further guidance. Please continue to visit the corps website for future updates. Send us an email through the Corps Chief mailbox at <u>usarmy.jbsa.medical-coe.mbx.civilian-corps-chief@army.mil</u> if you have further questions.

## 2023 AMEDD Iron Majors Week - Announcing Soon!!

The 2023 AMEDD IMW is scheduled to take place at Ft Belvoir, VA, 27-31 Mar 2023.

ELIGIBILITY: AMEDD Civilians in mid-level grades, GS 11-12, or equivalent

### APPLICATION INFORMATION

Continue to check the AMEDD Civilian Corps website for further announcement and nomination requirements at: https://ameddciviliancorps.amedd.army.mil/

### 2023 AMEDD Junior Leadership Course - Announcing Soon!!

The 2023 AMEDD IMW is scheduled to take place at Ft Belvoir, VA, 17-21 Apr 2023.

ELIGIBILITY: AMEDD Civilians in mid-level management positions GS 09-11, or equivalent

### APPLICATION INFORMATION

Continue to check the AMEDD Civilian Corps website for further announcement and nomination requirements at: https://ameddciviliancorps.amedd.army.mil/

### AMEDD Cadre of Mentors

What have you learned about leadership, career development, ethics and values, work ethic and coaching during your career? Would you be interested in sharing those lessons by becoming a mentor/senior mentor to other up and coming members of our Corps? Here's your opportunity to do so! Our demand for mentors continues to grow and our need for great leaders willing to share their knowledge and experience continues to grow. So, the AMEDD Civilian Corps is always looking for those willing to give back and provide mentoring to junior civilians. We need Mentors in grades





GS13-15, or equivalent as well as Senior Mentors, in grades GS 14-15 or equivalent. If you are interested, please send your name and contact information to <u>usarmy.jbsa.medical-</u> <u>coe.mbx.mentorship@army.mil</u> with "Cadre of Mentors" in the subject line.

I invite you to visit our AMEDD Civilian Corps website in order to get more information on other programs we offer at: <u>https://ameddciviliancorps.amedd.army.mil/</u>

## AMEDD Civilian Corps Hosted Webinars

WEBINAR	DATE / TIME	LINK
Professional		A365 TEAMS:
Development	12 Oct 2022,	https://dod.teams.microsoft.us/l/meetup-
Essentials	1400-1530	join/19%3adod%3ameeting_f132285375a54cbc9cd50da3a89bc
	ET/1300-1430	e9d%40thread.v2/0?context=%7b%22Tid%22%3a%22fae6d70f
	СТ	<u>-954b-4811-92b6-</u>
		0530d6f84c43%22%2c%22Oid%22%3a%22647b8005-5bcb-
		<u>4f64-bb5c-a0ef1f966247%22%7d</u>
		Audio only: <u>+1 571-616-7941</u> Phone Conference ID: 971 303 427#
	2 Nov 2022,	A365 TEAMS:
Managing Stress	1400-1530 ET /	https://dod.teams.microsoft.us/l/meetup-
in the Workplace)	1300-1430 CT	join/19%3adod%3ameeting 9372c03c384c492fa00ccaec83da6
		708%40thread.v2/0?context=%7b%22Tid%22%3a%22fae6d70f
		<u>-954b-4811-92b6-</u>
		0530d6f84c43%22%2c%22Oid%22%3a%22647b8005-5bcb-
		4f64-bb5c-a0ef1f966247%22%7d
		Audio only: <u>+1 571-616-7941</u> Phone Conference ID: 587 375 109#

# Joint Medical Executive Skills Institute Intermediate Executive Skills Course (JMESI-IESC), (GS 11 and above, or Equiv); Suspense: 9 Dec 2022

The AMEDD Civilian Corps is pleased to announce the call for applications for the Joint Medical Executive Skills Institute, Intermediate Executive Skills Courses (JMESI-IES) scheduled virtually for 6-9 February 2023.

The JMESI-IES Course provides education and training on leadership and management skills necessary to successfully serve in an intermediate-level leadership position within a DHA medical treatment facility (MTF). The course is designed to facilitate attainment of selected Joint Medical Executive Skills core competencies as identified by a Tri-Service review board of MHS senior leaders. This course will be held three times per year using a blended two-phase format.

Phase One: Students must complete 14 web-based training modules prior to phase two. Phase Two: Students attend 4-day virtual course.





Target Audience: Army Medicine Civilian employees serving in an intermediate-level (department-level) leadership position; GS 11 and above, or equivalent.

Eligibility: AMEDD Civilians in mid to senior level management positions (GS 11 and above, or equivalent) who desire to develop and enhance their healthcare management capabilities. For Application, please go to <u>https://ameddciviliancorps.amedd.army.mil/</u>.

## Army Civilian Education System (CES) – Updated!!!

## **Important Changes & Updates**

Army Management Staff College website has changed to https://armyuniversity.edu/amsc/amsc

Basic Course: This course is designed for Army Civilians aspiring leaders and non-supervisors who seek supervisory and/or leader's positions (GS 05 - 09). Beginning in FY23 the Basic Course will no longer offer resident or virtual classes. The course will only be available through distributed learning.

Intermediate Course: Prepares current and aspiring Army Civilian leaders (GS 10 -12) to become more innovative, self-aware, and prepared to effectively lead and care for personnel and manage assigned resources at the organizational level. The course is required per AR 350-1 for Army Civilian supervisors in those grades. Training and developmental exercises focus on "mission" planning, team building, establishing command climate, and stewardship of resources.

The Intermediate course has 2 phases through blended learning consisting of a distributed learning (DL).

Phase 1- is conducted through a self-paced online Distributed Learning. Eligibility for the Intermediate Course Phase 1 is available to all Army Civilians in permanent appointments in grades GS–10 through GS–12 (or equivalent) and Wage Grade. Prerequisites. The Foundation Course (required only for individuals hired after September 30, 2006). Intermediate Course DL Phase 1 must be complete before the instructor-facilitated

Phase 2. Phase 2- Resident/Mobile Education Team (MET) Offering

The Intermediate Course Phase 2 is offered via three-week instructor-led facilitation at Fort Leavenworth, KS and on-site at other locations via Mobile Education Teams (METs). This is a 14.5 day course. Expect full 8-hour days and 30 minutes to 1 hour of homework each night.

Phase 2 also, offers an online virtual classroom environment. See the link below for offering dates and locations https://armyuniversity.edu/amsc/courses/CourseSchedule.

For additional information visit Army Management Staff College link: <u>https://armyuniversity.edu/amsc/AMSC</u>

To register for CES courses. Log on to https://www.atrrs.army.mil/CHRTAS/





## **Continuing Education for Senior Leaders**

The Continuing Education for Senior Leaders – Strategic Leadership (CESL-SL) course provides an interactive environment in which senior leaders (GS 14/15, CWO 4/5, SGM/CSM, and LTC/COL) discuss current issues and relevant challenges facing civilian and military leaders. The program's

intent is for leaders to periodically return to the program to refresh and receive updates on current Army issues and initiatives. Students will apply strategic thinking and problem-solving to global Army and DOD issues. The course structure is a combination with guest speakers, university professors, and interactive exercises.

APPLY NOW: https://armyuniversity.edu/amsc/apply

Click below for the full CES Course Schedule and list of upcoming offerings:

https://armyuniversity.edu/amsc/Courses/CourseSchedule

## Army Management Staff College Mobile Education Team (MET) Civilian Education System (CES) – Intermediate Course (IC) Class 23-705 – Coming Soon to JBSA-FSH!!

Attention MEDCOM Civilians locally assigned to JBSA-FSH in grades GS 10-12. We're excited to share this unique training event providing Civilians an opportunity to further their career growth. The CES MET Class 23-705 is scheduled for 9-27 January 2023 at JBSA-FSH.

The IC prepares current and aspiring Army Civilian leaders to become more innovative, self-aware, and prepared to effectively lead and care for personnel and manage assigned resources at the organizational level. The course is required per AR 350-1 for Army Civilian supervisors in those grades. Training and developmental exercises focus on "mission" planning, team building, establishing command climate, and stewardship of resources.

The course is conducted through blended learning consisting of a distributed learning (DL) Phase 1 and an instructor-facilitated Phase 2.

Those interested in enrolling may find prerequisite and course information on the <u>CHRTAS website</u> at <u>https://www.atrrs.army.mil/chrtas/</u>. (IMPORTANT NOTE: There is no central TDY funding for this course, only local JBSA civilians will be approved to attend)

For MEDCOM Civilians please send an email to <u>usarmy.jbsa.medcom.mbx.civilian-workforce@mail.mil</u> if you have further questions or require additional information.

### Army Medical Department (AMEDD) Regiment Order of Military Merit (02M3) Nominations:

This is a call for nominations for the AMEDD Regiment (O2M3). The minimum number of years of service with the AMEDD to receive the O2M3 is 15 years. The below forms are required with supporting documentation included. See the Job Aid provided.





**Requirements for Military Nominations**: ORB/ERB, APFT or ACFT, if pre-COVID, current HT/WT within the last year and 5500/5501, as required. CV/BIOs are required for providers although optional for all others, i.e. Honorary, Retirees, and Army Civilians.

**Requirements for Civilian Nominations**: Civilian Career Brief, CV/BIO/Resume, and nomination form and waiver, if required. Other military services (USN, USAF, etc.) require the commensurate items and contribution to the AMEDD.

The O2M3 Board Dates with deadlines for submission for October through December 2022 are as follows:

The October 2022 Order of Military Medical Merit Advisory Council will meet on **20 October 2022** – the cutoff for nominations is **NLT COB EST 26 September 2022**.

The November 2022 Order of Military Medical Merit Advisory Council will meet on **17 November 2022** – the cutoff for nominations is **NLT COB EST 27 October 2022**.

The December 2022 Order of Military Medical Merit Advisory Council will meet on **5 December 2022** – the cutoff for nominations is **NLT COB EST 21 November 2022**.

02M3 Waiver <u>O2M3 Waiver.pdf</u> 02M3 Nomination Form <u>O2M3 NOMINATION FORM.pdf</u> 02M3 Job aid <u>O2M3 Page Add Job Aid.pdf</u>

## Department of Defense (DOD) Deployment Opportunities – Updated!!!

DoD has relied on its civilian workforce to deploy in support of expeditionary requirements for as long as contingency operations have existed. DoD civilians are a critical part of the Total Force and essential to ensuring the readiness, capability, capacity, and lethality of our military forces. From 2001 to present, DoD civilians have provided significant support to military forces in Iraq, Afghanistan, and other locations throughout the world. Click or copy and paste the link to access the Department of Defense Deployment Opportunities.

https://www.dcpas.osd.mil/policy/expeditionarycivilians/deploymentopportunities

### Army Expeditionary Civilian Workforce (AECW) Positions

Department of the Army is seeking Army civilians to fill urgent deployable civilian requirements within the USCENTCOM Area of Responsibility. View the links below for a list of "Urgent Fills" and the

Request for Deployment Form. Please forward the completed form to usarmy.belvoir.ag1cp.list.ecwdeployments@army.mil. For additional information regarding other Army deployment opportunities, visit the Applying Now tab.

Army Expeditionary Civilian Positions https://www.dcpas.osd.mil/policy/expeditionarycivilians/deploymentopportunities





Request for Deployment Form: https://hrce.amedd.army.mil/civcorpspublic/document/20754

## Ministry of Defense Advisors (MODA) Available Positions

The MoDA Program is designed to forge long-term relationships that strengthen a partner country's defense or interior ministry. The program matches senior Department of Defense (DoD) civilians with ministry counterparts in similar functional areas. The chart below shows a list of mission critical

positions available through the MODA program. Please click on "view the full duty description" for more details about the position. These positions do not constitute the entirety of open positions. MoDA Positions: https://www.dcpas.osd.mil/policy/expeditionarycivilians/deploymentopportunities

## Army Expeditionary Civilian Workforce (AECW) Deployment Opportunities – Updated!!!

Request for Deployment (RFD): https://hrcoe.amedd.army.mil/civcorpsadmin/20754

AECW Current & Projected Future Vacancies: https://hrcoe.amedd.army.mil/civcorpsadmin/20753

The Army Expeditionary Civilian Workforce (AECW) has deployment opportunities available for current Army civilians. These deployments offer career broadening experience at a level and scope that is difficult to match in a non-deployed setting. The deployments are considered details to a set of duties, with no change to an employee's permanent grade or position of record. The grade level listed is a suggested grade for the experience desired; employees can be at a grade level that is close (plus or minus 1 grade interval) from what is listed. The assignment is considered a Detail to a set of duties in a TDY status. This is a chance of a lifetime to truly make a difference and to contribute in a meaningful way in direct support of our soldiers.

Visit the AMEDD Civilian Corps website for additional information related to specific requirements which include eligibility, living conditions, position, location, security clearance and more.

# A Message from the Deputy Director, Civilian Human Resources Agency (CHRA) - The CHRA ABC-C is ready to help!!! – New!!!

The first quarter our every new Fiscal Year is always the busiest time of the year for our CHRA Benefits team. Benefits Open Season and end of calendar year retirements ensure that we have a lot going on. We look forward to connecting with you soon to talk about Benefits Open Season. Today I'd like to focus on Army Civilian retirements.

During an average year 60,000-62,000 employees retire from the Federal government. Of that number, the Army Benefits Center - Civilian (ABC-C) processes approximately 10,000-11,000 of these retirements. Retirement is both an exciting and stressful time for the retiree. CHRA is committed to ensuring that our support to you is timely, accurate and transparent.





The retirement process is lengthy and involves many steps that are broken out between three different agencies. The ABC-C part of the process begins when we receive your retirement packet either as a hard copy or electronically. Electronic packets are submitted via the GRB Retirement Application Process (GRB RAP). To ensure your packet is reviewed and processed in a timely manner, our intake specialists review them for completeness upon receipt to ensure the packet is 'healthy' per OPM standards. Once this review has taken place, you will receive an automatically generated email notifying you of the packet status.

If your packet is determined to be 'unhealthy', a specialist will reach out to you via email, phone or through the GRB RAP to notify you of the missing or incomplete documents It is worth checking your email spam folder, as well as to login to GRB RAP during this period to ensure that you are aware of our efforts to communicate with you.

It is important to remember that we cannot formally process your retirement packet until 60 days before your selected date of retirement. Upon reaching 60 days from your retirement date, your packet will be reviewed again and assigned to a retirement counselor. Once you are assigned a retirement counselor, you will receive a second auto-generated email notifying you the packet has been assigned for processing. When your packet has been completed, your assigned specialist will reach out via email or phone to provide your final retirement counseling. At that time, they will review your final estimate and address any questions you may have. Once complete, your case is closed for the ABC-C and you will receive your final auto-generated email from us.

Once ABC-C has completed its piece of the retirement process, your packet is forwarded to DFAS, where your complete civilian pay history is processed and your final agency paycheck and lump sum annual leave payment is processed and sent. Once complete, DFAS merges your pay history with the ABC-C packet and forwards the merged packet to OPM.

Upon arrival at OPM, an intake specialists reviews and assigns your packet to a legal specialist. Once the review has taken place, a Civil Service Annuitant, or CSA, number is assigned to you. The CSA will arrive via postal mail to the address listed on your retirement application. Once the CSA has been mailed, you are placed into an interim pay status. The timeline for this process to be completed by OPM is determined by the workload volume at OPM. Once your packet is fully adjudicated, OPM will place you into full annuity pay status and you are considered 'officially' retired. OPM then becomes your benefits and finance center.

We acknowledge that the retirement process may seem complex and that there are many parts of the process that are beyond the control of the retiree or CHRA. However, there are a few things you can do to ensure your part of the process is as smooth and seamless as possible. We recommend you consider:

- 1. Attending a Healthy Retirement Packet briefing
- 2. Using the retirement checklists, the GRB RAP and Healthy Retirement
- 3. Packet Employee Guides that are all available online.
- 4. Review your eOPF regularly especially once you have established a retirement date.

We have increased the frequency of our Healthy Retirement Packet live events for FY 2023 to help educate our customers on the more common

retirement packet errors we tend to see. Our benefits specialists continue to work diligently to ensure your packets are processed timely and accurately.





We highly recommend the use of the GRB Platform Resource Library at <u>https://platform.chra.army.mil</u> for answers to many of your questions. This resource has a vast array of external web links, videos, written articles, as well as downloadable and fillable form copies.

As we usher in the beginning of our busiest season, please do not hesitate to contact us in one of the many ways possible by visiting the "Contact Us" tab at <u>https://abc.chra.army.mil</u> should you have any questions or concerns.

As always CHRA and the ABC-C team look forward to serving you!

## Announcement of the GRB Retirement Application Package Employee Guide

Retirement from Federal Service is an exciting and much anticipated event, but I speculate that no one looks forward to the complicated application process. Completing multiple forms, interpreting questions, gathering verification documents, and navigating the many guidelines and requirements may seem overwhelming; one giant hurdle to clear before reaching that final day of work!

Our Army Benefits Center - Civilian (ABC-C) is excited to announce the retirement process has become a little easier! With this email, we are introducing our new instruction guide for the GRB Platform's digital retirement application submission. Visit the link below for the GRB Retirement Application Package (GRB RAP) Employee Guide.

### https://portal.chra.army.mil/abc?id=kb\_article&sysparm\_article=KB0021151

This step-by-step guide was created with the employee in mind and is intended for any employee who is ready to initiate their retirement application via the GRB Platform's Retirement Dashboard wizard. This helpful new guide takes an in-depth look at how to complete each section of the GRB Retirement Dashboard. The guide focuses on specific questions posed by the wizard as you proceed through the various GRB Retirement Dashboard sections. It also highlights important points to consider as you maneuver through the application process.

If you have any questions about the GRB RAP Employee Guide visit the ABC-C website <u>https://abc.chra.army.mil/</u>

If you want to find out how to contact an ABC-C Benefits Specialist click <u>https://portal.chra.army.mil/abc?id=kb\_article&sysparm\_article=KB0010716</u>

Want to learn more about completing a Healthy Retirement Packet? Visit the ABC-C website's Pre-Retirement Benefits Overview Schedule at <u>https://abc.chra.army.mil/abc/abc?id=kb\_article&sysparm\_article=KB0011041</u>"

### Thrift Savings Plan (TSP) Webinar Schedules - September, October, and November 2022

Attached is information on upcoming TSP Webinars (Sep, Oct and Nov) with detailed information on dates, times and topics. Benefits questions should be directed to the Army Benefits Center:





Army Benefits Center - Civilian 305 Marshall Ave Fort Riley, KS 66442-7005

Phone: DSN: 520-2222 / (785) 240-ABCC (2222) / (877) 276-9287

New ABC Portal: <u>https://portal.chra.army.mil/abc</u>

Benefits Specialists are available Monday through Thursday, from 8:00 a.m. to 4:00 p.m. CT, to answer any questions you may have. Callers should anticipate longer wait times. For your convenience, they have created additional inquiry email below:

Email for Army employees -usarmy.riley.chra-hqs.mbx.abc-c-general-inquiry@mail.mil

Expect a response to your email inquiry within two business days.